

Winter Storm Policy for Good Shepherd Food Bank

Good Shepherd Food Bank's winter storm protocol is to be open and to honor our shipping/delivery schedule whenever possible. However, local conditions may prevent the safe travel of our drivers or yours. Please post this policy in your site where volunteers/staff will see the information!

- **Good Shepherd Food Bank staff will consult** on statewide conditions by 5:30 am the day of the storm;
- **GSFB Staff will decide** on closures based on current weather and weather predictions;
- Any warehouse closures will be **posted on all major television stations** (not on GSFB's website);
- **Not all warehouses may be closed** -- news reports will give locations of closures **OR** say "all locations."
- **We consult local school departments' information** to help us determine whether local deliveries can/should be made.
 - If you are expecting to receive a delivery at your site or at a regional drop site, check local school closings. **If schools are closed in your town or the town of the drop**, we will not deliver that day. Our logistics team will be in touch to reschedule the delivery for as soon as possible, given our trucking commitments.
- Special announcements may be made on the television about specific deliveries or distributions due to local conditions. **If your delivery or distribution is not listed**, there is no change from your regular winter storm protocol.
- Remember, if you cannot make your appointment at our distribution center or at your drop or delivery site, you must call us to let us know. (207-782-3554)

Storms can change in intensity and direction within a short period of time and a decision to close may be made during the day. Continue to check local television stations before venturing out (or sending volunteers) if there is **any** doubt as to whether Good Shepherd Food Bank is open.