



# Help us learn more about hunger in Maine!

This food pantry partners with Good Shepherd Food Bank to learn more about individuals experiencing hunger. By taking part in this data collection process, you will help us both make smarter decisions about the services we provide, as well as secure resources and plan for the future.

## WHAT IS THE NEW SYSTEM?

This agency uses Link2Feed to process intakes and record services. Link2Feed is an electronic software made specifically for hunger relief organizations to improve the services they provide to their patrons. It securely collects, manages, and stores information. It also helps this agency reduce paper consumption, generate reports, and secure funding.

## HOW CAN YOU HELP?

Complete a one-time intake questionnaire to help us better understand your experience. Your future visits are then recorded fast and efficiently. We hope you choose to respond, but declining to answer some or all of the questions to will not impact the services you receive.\*

\*USDA/TEFAP guidelines may apply.

## OUR DATA COMMITMENT TO YOU:

### ❖ WE WILL ONLY USE THIS INFORMATION TO PROVIDE BETTER SERVICES TO YOU.

By providing information to us, you are helping us learn about the communities we serve and improve the services we offer.

### ❖ WE WILL KEEP YOUR INFORMATION SAFE AND SECURE.

We will guard all patron information to the best of our ability. Anyone accessing your information will only do so to record services provided or update your profile. We will not share personal or identifying information with anyone outside of this partner network.

### ❖ WE WILL TREAT YOU AND YOUR INFORMATION WITH DIGNITY AND RESPECT.

We respect your choice to provide information to us. We will trust your answers and no patron will be refused service nor see their service altered or diminished because of their choice to either provide or not provide information during intake.

